**Heading?**

**SOCIO-DEMOGRAHPIC AND INTERVIEW INFORMATION:**

* 1. Respondent’s ID:
  2. Respondent’s age:
  3. Education:
  4. Job/work title::
  5. Place of residence:
  6. Place/area of work:
  7. Work experience:
  8. Ethnicity/caste:
  9. Religion:

**INTERVIEW INFORMATION:**

* 1. Interviewer code:
  2. Interview date:
  3. Place of interview:
  4. Interview start time:
  5. Interview end time:

**OBSERVATION NOTES:**

**GUIDE: PHC STAFF NURSE:**

**Theme 1: Experience of conducting deliveries:**

1. Do you conduct deliveries in your facilities? Please explain the process: Probe: to if they initiate skin to skin contact soon after delivery
2. What are the major delivery related complications do you see in this area?
3. How do you manage complicated deliveries?
4. How long after delivery you keep woman at the facility?
5. Under what circumstances do you refer mother to higher facilities for the delivery? Please explain referral process

**Theme 2: Identification and care of small and early babies**

1. Do you weigh babies? **Where (**Home/facility) and **when** do you weigh them?-

**Probe:**

* How many days/ hours after birth they weigh, and
* How frequently they weigh babies for home and hospital deliveries

1. Please explain the process of weighing babies?

* What machine do you use?
* Do you find any difficulty to measure weight in this machine? Is yes, what ae they

1. What are problems to weigh babies (born at home) within 24 hours after birth? **Probe** for : weighing at home and at facility
2. Under what weight would a baby be considered small (low birth weight baby)?

* What problems can small babies have?
* How small babies born at in your facility (PHC) are cared?
* Are there any special care provided to such babies at your facility? **Probe:** Feeding, warmth?

1. How small babies born at home are cared?
2. Now I would like to ask about pre-term babies

* Why pre-tem deliveries happen? How many per-term deliveries happened in this PHC in past one year?
* What problems can babies born too early (pre-term) have?
* What care is actually provided early born (pre-term babies at your facility? **Probe:** Feeding, warmth?
* What are the challenges in providing care for early babies (pre-term)?

**Theme 3: Experience with and reaction to KMC**

1. Have you ever heard of keeping a small or early baby close to mother’s body with the skin of the baby in contact with that of the mother?

**Probe:** Where? What did you hear? Do you know what this is called?

1. Do you know how it is done? For how long? Where?
2. Is it easy for mother to do it? Why? Why not?
3. What do you think are the benefits of keeping a baby like this?
4. Is this practice promoted in this area? **If yes:** have there been any challenges? How can we overcome these challenges?

**If any respondent is unaware/partially aware about KMC then show picture and Explain KMC as outlines below**

**Theme 4: Reaction to KMC**

The woman in the picture has had a small baby (low birth weight). She is in hospital after delivery, she is keeping the baby close to her body with the skin of the baby in contact with that to her skin continuously in a day ( min one hour at stretch) to keep them warm. This helps in breastfeeding and for the overall growth and development of the baby. This practice is referred as Kangaroo Mother Care (KMC)

1. Do you think people in the community would approve of this practice?
2. Do you think this is something that could be promoted in this area? What challenges do you foresee to promote this?
3. Is it possible for you to ensure that it is practiced by mothers (after them being discharged from the hospital) of low birth weight babies? Why and why not?
4. Is it possible for you to refer mothers of Low birth weight babies to the nearest facility to initiate KMC practice? What challenges to you foresee to do that?
5. Have you undergone any training regarding this practice? Please give details (when, where, who trained etc.)
6. Would you be interested to undergo training regrading KMC?
7. We want to give this practice a name that people will easily understand, what would you call this? What about ‘LOCAL TERM?.

**Theme 5: Site specific questions related to optimizing the planned interventions**

**Birth Planning:**

1. How people in this area plan for child birth? Probe:

* Which facility to go/ not go,
* Who (health care workers) to consult?
* Scanning
* How many children do they want? – **{ pay attention to gender and related issues}**

**High risk pregnancies:**

1. What according to you is a high risk pregnancy? How do you identify high risk pregnancies?
2. What services/ care do you provided to such cases?

**GUIDE: NICU STAFF NURSE:**

**Theme 1: care of small and early babies**

1. How many LBWs were admitted in past one month? Currently how many LBWs are there in NICU?
2. What protocols do you follow to admit babies in NICU?
3. What protocols do you follow to discharge babies from NICU?
4. Do you weigh babies? Please explain the process of weighing babies

* How frequently you weigh babies?
* What machine do you use?
* What challenges associated with weighing babies?
* Under what weight would a baby be considered small (low birth weight baby)?

1. What care is actually provided within facilities for small babies? **Probe:** Feeding, warmth?
2. What are the challenges in providing care for small babies?
3. How about early/ pre-term babies? What care is actually provided in facilities for early born (pre-term)? **Probe:** Feeding, warmth?
4. Where does mothers stay (which ward) when babies are in NICU?
5. Are there any protocols for mothers to see their babies in NICU?
6. Who from the family stay with the baby and new mother?
7. How families respond to the care that is being provided (at the facility) to small / early babies?
8. Who do you handover babies while discharging babies? Who ( doctor, nurse) from facility are present while babies are being discharged ?

**Probe:**

* Who else other than mother is usually present? **Probe** to know ASHA is present!
* What advice is provided to family while handing over?

**Theme 2: Breast feeding practices:**

1. Who in NICU provide support to the mothers to breast feed babies?
2. What according to you are the challenges associated with the breastfeeding?
3. How often babies are breastfed? And where? Probe to know whether mothers are allowed/not in NICU

**Theme 3: Experience with and reaction to KMC**

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**Probe:** Where? What did you hear? Do you know what this is called?

1. Do you know how it is done? For how long? Where?
2. Is it easy for mother to do it? Why? Why not?
3. What do you think are the benefits of keeping a baby like this?
4. Is this practice promoted in this area? **If yes:** have there been any challenges? How can we overcome these challenges?

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**Theme 4: Reaction to KMC**

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4. Is it possible for you to refer mothers of Low birth weight babies to the nearest facility to initiate KMC practice? What challenges to you foresee to do that?
5. Have you undergone any training regarding this practice? Please give details (when, where, who trained etc.)
6. Would you be interested to undergo training regrading KMC?
7. We want to give this practice a name that people will easily understand, what would you call this? What about ‘LOCAL TERM?.

**Theme 5: Site specific questions related to optimizing the planned interventions**

**Birth Planning:**

1. How people in this area plan for child birth? Probe:

* Which facility to go/ not go,
* Who (health care workers) to consult?
* Scanning
* How many children do they want? – **{ pay attention to gender and related issues}**

**High risk pregnancies:**

1. What according to you is a high risk pregnancy? How do you identify high risk pregnancies?
2. What services/ care do you provided to such cases?

**GUIDE: SNCU Counsellor**

**Theme 1: Experience of counselling:**

1. Please tell me about your work- who do you provide counselling to?
2. What is your role in SNCU?

* Do you provide counselling to women whose babies are admitted in SNCU?
* What are the issues/topics do you provide counselling to mothers of LBW babies?
* Where do you counsel them? How often? And, how long the counselling session last etc
* What specific challenges do you face while counselling mothers of LBW babies?
* What kind of trainings do you require to counsel the mothers of LBW babies?

1. Have you been trained on counselling? Please give me details- where, when etc?

**Theme 2: Breast feeding practices:**

1. Who in SNCU provide support to the mothers with LBW babies to breast feed?
2. Where (inside / outside SNCU) exactly mothers with LBW babies feed their babies?
3. What challenges/ problems do they face to breast feed?
4. How often babies are breastfed? And where? Probe to know whether mothers are allowed/not in NICU
5. Do you also provide breast feeding support to other women ( other than mothers of LBW babies? If yes, who are they
6. In general what problems do women in this area face as far as breast feeding?

**Theme 3: Experience with and reaction to KMC**

1. Have you ever heard of keeping a small or early baby close to mother’s body with the skin of the baby in contact with that of the mother?

Probe: Where? What did you hear? Do you know what this is called?

1. Have you undergone any training related to KMC? If no, then how did you learn about it. Who told you about KMC
2. What according to you are the benefits of doing KMC?
3. Would you be interested to undergo training on KMC? Would you prefer to get trained locally or would it be possible for you to go outside for training? How many days can you go for training
4. Have you seen anyone doing KMC? Where and when
   * How may minutes/ hours do they do?
   * What challenges do they face?
   * How could we help them overcome the challenges?
5. Is this practice promoted in this area? **If yes:** have there been any challenges? How can we overcome these challenges?

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**Theme 4: Reaction to KMC**

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**Theme 5: Site specific questions related to optimizing the planned interventions**

**Birth Planning:**

1. How people in this area plan for child birth? Probe:

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